E-01
911 Transcript

CALDER COUNTY EMERGENCY COMMUNICATIONS CENTER
PORT CALDER, STATE OF WESTMARA · 911 PUBLIC SAFETY ANSWERING POINT

Transcript of 911 Call

CALL RECEIVED	DURATION	LINE	CALL TAKER
03/10/2026 05:09:14	02:41	Wireless · Phase II	Dispatcher #4417

CALLER	LOCATION GIVEN
Marta Oyarzun (custodian)	Kessler Tower, 400 Harbor Blvd, Fl 14

RELATED INCIDENT: PCPD 26-031000412

TIME	SPEAKER	STATEMENT
00:00	DISPATCHER	911, what is the address of your emergency?
00:03	CALLER	Kessler Tower. Four hundred Harbor Boulevard. The fourteenth floor. There's a man, he's on the floor. He's not moving.
00:11	DISPATCHER	Okay. Is he breathing?
00:14	CALLER	I don't... no. I don't think so. There's blood. By his head. On the carpet.
00:20	DISPATCHER	What's your name, ma'am?
00:22	CALLER	Marta. Marta Oyarzun. I clean the offices at night. It's Mr. Aldmoor. This is his office.
00:29	DISPATCHER	Marta, I'm sending help right now. Do you know CPR?
00:33	CALLER	I touched his hand. He's cold. He's so cold. [crying]
00:41	DISPATCHER	Okay. Okay. You're doing fine. Is anyone else there with you?
00:45	CALLER	No. Nobody. The whole floor is empty. I came up at five like always.
00:51	DISPATCHER	Did you see anyone leaving? Anyone in the hallway or the elevator?
00:55	CALLER	No. Nobody.
00:58	DISPATCHER	Do you know what happened to him?
01:01	CALLER	I think he fell. He's right by the cabinet, the long one. I think he hit his head. He works so late, Mr. Aldmoor. Always the last one.
01:12	DISPATCHER	Marta, I need you to step out into the hallway and not touch anything else in the room. Can you do that for me?
01:18	CALLER	Yes. Yes. I'm going. I'm in the hall now.
01:24	DISPATCHER	Good. Officers and paramedics are on the way. Is the lobby door unlocked so they can get up to you?
01:30	CALLER	The guard is downstairs. Curtis. He can bring them up.
01:35	DISPATCHER	Okay. I'm letting them know. Stay on the line with me until they get there.
01:40		[Approx. 54 seconds. Caller crying intermittently. Dispatcher provides reassurance.]
02:34	CALLER	The elevator. Someone's coming. It's the police.
02:38	DISPATCHER	Okay, Marta. Go ahead and talk to the officer. I'm going to disconnect.
02:41		[END OF CALL]

Transcribed from the CCECC recording system. Times are elapsed from call pickup. Bracketed text is transcriber notation. Audio recording on file (see E-01 audio).

Certified true and accurate: R. Haskins, Records Custodian, CCECC, 03/11/2026